

Non-discriminatory Policy

KidSpace shall not discriminate in providing services to children and their families on the basis of race, religion, cultural heritage, political beliefs, national origin, marital status, sexual orientation or disability. KidSpace's premises are handicap accessible.



Fees

KidSpace charges a non-refundable intake fee of \$25.00. The fee is paid by both the custodial party and the non-custodial party unless other arrangements are specified in the court order.

KidSpace's hourly fee for visitations is based on the income of the payee. Our scale ranges between \$5.00 to \$85.00 per hour.

Both the custodial and the non-custodial party must show proof of income and sign a fee agreement form stating how much they would pay per hour should they be responsible for the fee.

Members of...

KidSpace is a member of the national Supervised Visitation Network (SVN) which provides information to its members, to other professionals, and to the general public including parents and children who may need supervised visitation or related services.

SVN's Mission is "to facilitate opportunities for children to have safe and conflict-free access to both parents through a continuum of child access services delivered by competent providers."

For more information go to www.svnnetwork.net

KidSpace is also a member of Massachusetts Coalition of Supervised Visitations (MCSV). The Coalition meet on a monthly basis to discuss current issues and to share information.

KidSpace Information

Visitation Center Address:

12 Roxanna Street
Framingham MA 01702

Mailing Address:

300 Howard Street
Framingham MA 01702

Phone: 508-962-2643

Fax: 508-872-4264

E-mail: kidspacesvc@gmail.com

(e-mail is only checked on a weekly basis)

KidSpace

The Metrowest
Supervised
Visitation center



12 Roxanna Street
Framingham MA 01702
Phone: 508-962-2643

Mission Statement

KidSpace's mission is to support, strengthen and empower children by providing a safe, neutral and financially accessible place for them to meet with their non-custodial parents, family members or siblings, free of conflict, intimidation, control and further abuse.



Who is KidSpace for?

Families from all walks of life are ordered to have supervised visitation for various reasons.

At KidSpace we focus our services on families where there is history of domestic violence between the parties.

The parties must also have been ordered to use our services by either The Probate Court or the Department of Children and Family (DCF – former DSS).

Services

KidSpace provides three types of services to our participants: supervised visitations, monitored visitations and safe exchanges.

Supervised visitations where on-site visitations are scheduled with a trained supervisor, who is present with the children at all times.

Monitored visitations – On-site monitored visitations are scheduled with a trained supervisor who assists, when needed, and periodically checks in on the visit.

Safe Exchanges – Scheduled supervised safe exchanges of children between custodial and non-custodial parties.

Intake Process

The intake process at KidSpace has several steps.

Both the custodial and the non-custodial party must contact the coordinator. We do not initiate contact with either party.

Both the custodial and the non-custodial party must do an in-person intake with the coordinator. The non-refundable fee for such is \$25.00.

The child(ren) that will have visits at KidSpace must come to meet the coordinator and see our center. This meeting will not be done at the same time as an adult in-person intake.

When all paperwork is complete, the coordinator will schedule the visits as the court has ordered and as our schedule allows.

Security

Safety is very important while providing or taking part in supervised visitations. Therefore, KidSpace has several security measures in place.

KidSpace's staff is trained and have passed a criminal background check

We have a uniformed security guard present while services are provided

Program participants sign an agreement to adhere to our rules, guidelines and policies

KidSpace's staff and security guard enforce the rules, guidelines and policies

Visiting parties must arrive fifteen minutes prior to and remain fifteen minutes after a scheduled visitation

KidSpace can refuse and terminate services to anyone if we deem that visitation can not be done in a safe manner

We have a great working relationship with the Framingham Police Department who has a satellite station minutes from our center.

KidSpace

The Metrowest Supervised Visitation Center
A program of Voices Against Violence / SMOC
Center: 12 Roxanna Street • Office: 300 Howard Street
Framingham 01702
Phone: 508-962-2643 • Fax: 508-872-4264

KidSpace Fees Effective November 1, 2010

- Beginning November 1, 2010, all participants in KidSpace must provide their proof of gross income whether or not they pay visitation fees.
- Gross Income is based on last year's federal tax return, last year's W-2 form, two (2) recent consecutive pay stubs, or government-issued benefits letter. Any other proof of income must be approved by the Program Coordinator.

Hourly On-Site Supervision Fees

Total Household Annual Gross Income	Hourly Fee
Under \$10,000	\$ 5
Under \$20,000	\$25
\$20,000 - \$29,999	\$30
\$30,000 - \$39,999	\$35
\$40,000 - \$49,999	\$45
\$50,000 - \$59,999	\$55
\$60,000 - \$69,999	\$65
\$70,000 - \$79,999	\$75
\$80,000 and over	\$85

- Hourly fees will be reassessed after 12 months of visits at KidSpace and adjusted accordingly. If proof of income is not provided within 60 days of request, fees will be **\$85** per hour or visits will be cancelled. Persons who fail to provide sufficient documentation of income will pay the hourly rate of **\$85**.
- Fees for supervised visitation must be paid prior to visit.
- KidSpace accepts cash, money orders and bank checks. No personal checks accepted.

Safe Exchange Fees

KidSpace charges a set fee of **\$25** for the safe exchange service. The visitation fee must be paid at the time of safe exchange or the exchange will not occur.

Other Fees

- Intake: **\$25**: paid by both parties (Custodial and Non-Custodial/Visiting Parents). There is no increase in the Intake fee.
- Visitation Summary:
 - * **No Charge**: when sent to Court, Custodial and Non-Custodial/Visiting Parents prior to a Review, Hearing or Trial.
 - * **\$30**: when requested by either party not in conjunction with a Court appearance.
- Copy of Observation Notes: **\$50**, up to 200 pages through a subpoena; **\$.25** per page thereafter.

Revised 9/9/10